

TERMS AND CONDITIONS

I AGREE TO THE TERMS AND CONDITIONS AS LISTED BELOW.

I will pay a 50% deposit (see 2/. below) to Sea Jay's Solent Sailing School, unless within 30 days of the start of the course in which case payment in full is due.

I agree to pay the balance of my course in full 30 days prior to the course start date.

I accept that failure to pay the balance by the due date may result in loss of my deposit.

I have read and signed the health declaration.

BOOKING CONDITIONS

1. A 50% deposit is payable on booking, with the balance due 30 days prior to the course start date.
2. In the event of cancellation, only 50% of the deposit will be refunded at the discretion of the Principal, and provided the cancellation is made 30 days prior to the course start date.
3. School Yachts are fully equipped to RYA/MCA standards and are fully insured against accident and third party liability.
4. Personal insurance against loss, accident, cancellation, personal liability or loss of belongings is the responsibility of the individual client.
5. Sea Jay's Solent Sailing School accept no responsibility for death, injury or damage to property however caused.
6. In the event of cancellation by Sea Jay's Solent Sailing School any fees paid will be returned. But our liability will be limited only to monies already received for that course.
7. The Instructor's or Principal's decision whether or not to continue with a course will be final.
8. In the event of a Force Majeure all courses will be cancelled.
9. Students who fail to complete a course, for whatever reason, will not be entitled to a refund.
10. Drinking alcohol is not permitted during the course. Anyone found to be under the influence of alcohol and/or drugs will be asked to leave the course and no refund given.
11. An administration fee of £30 will be applied for changes to any course dates.

COMPLAINTS PROCEEDURE

Students are requested to advise the Principal or Instructor verbally, and immediately, should a situation arise which warrants a complaint.

At the end of the course, students are requested to complete a Course Feedback Questionnaire through which students may address any complaints not previously dealt with.

I hereby confirm that I have read and agree to the terms and conditions as listed above.

Name:

Signed:

Date:

PLEASE RETURN THIS FORM TO SEA JAY'S SOLENT SAILING SCHOOL
Sea Jay's Solent Sailing School, Anchor House, The Shipyard, Bath Rd, Lymington, SO41 3YL