

TERMS AND CONDITIONS

I AGREE TO THE TERMS AND CONDITIONS AS LISTED BELOW.

I will pay a 50% deposit (see 2/. below) to Sea Jay's Solent Sailing School, unless within 30 days of the start of the course in which case payment in full is due.

I agree to pay the balance of my course in full 30 days prior to the course start date.

I accept that failure to pay the balance by the due date may result in loss of my deposit. I have read and signed the health declaration.

BOOKING CONDITIONS

1. A 50% deposit is payable on booking, with the balance due 30 days prior to the course start date.
2. In the event of cancellation, only 50% of the deposit will be refunded at the discretion of the Principal, and provided the cancellation is made 30 days prior to the course start date.
3. School Yachts are fully equipped to RYA/MCA standards and are fully insured against accident and third party liability.

4. Personal insurance against loss, accident, cancellation, personal liability or loss of belongings is the responsibility of the individual client.
5. Sea Jay's Solent Sailing School accept no responsibility for death, injury or damage to property however caused.
6. In the event of cancellation by Sea Jay's Solent Sailing School any fees paid will be returned. But our liability will be limited only to monies already received for that course.
7. The Instructor's or Principal's decision whether or not to continue with a course will be final.
8. In the event of a Force Majeure all courses will be cancelled.
9. Students who fail to complete a course, for whatever reason, will not be entitled to a refund.
10. Drinking alcohol is not permitted during the course. Anyone found to be under the influence of alcohol and/or drugs will be asked to leave the course and no refund given.
11. An administration fee of £30 will be applied for changes to any course dates.

CERTIFICATION PROCESS

This is for us to register your certificates and be compliant with the new privacy regulations which came into force in May 2018. In order for us to proceed with your registration on successful completion of your course, please print your name, date and sign this form which acknowledges the fact that we will be using this information for registration only. It will not be used for any marketing or shared with 3rd parties apart from the RYA and then purely for registering your certificate. We cannot register you without your written and signed consent.

Power Boat 1 & 2 – Please bring with you;

- 1 x passport sized colour photograph (as recent as possible) Name as you would like on your certificate
- Full postal address including your postcode
- RYA Membership No (if member)

If you are attending one of the following courses you will need to supply the below details to ourselves, failure to do so will result in the school being unable to issue you with your RYA Certificate.

Day Skipper Practical
Day Skipper Fast Track (Theory & Practical)
Yachtmaster Coastal Practical
Yachtmaster Offshore Practical

COMPLAINTS PROCEDURE

Students are requested to advise the Principal or Instructor verbally, and immediately, should a situation arise which warrants a complaint. At the end of the course, students are

requested to complete a Course Feedback Questionnaire through which students may address any complaints not previously dealt with.

I hereby confirm that I have read and agree to the terms and conditions as listed above.

Name:

Signed:

Date:

PLEASE RETURN THIS FORM TO SEA JAY'S SOLENT SAILING SCHOOL

Sea Jay's Solent Sailing School, Bakers Loft, House on the Quay, Quay Street, Lymington, Hampshire SO41 3AS