

SEA JAY'S SOLENT SAILING SCHOOL

TERMS AND CONDITIONS

I AGREE TO THE TERMS AND CONDITIONS AS LISTED BELOW.

I will pay 30% deposit (see 2/. Below) To Hetherington Enterprises. Unless within 30 days of course start when full payment is due.

I agree to pay the balance of my course in full 30 days prior to the course start date.

I accept that failure to pay the balance by the due date may result in loss of my deposit

I have read and signed a health declaration.

BOOKING CONDITIONS

1/ A 30% deposit is payable on booking , the remainder is due 30 days prior to course start date.

2/ In the event of cancellation deposit will be refunded in full provided cancellation is made 30 days prior to course start date.

3/ School Yachts are fully equipped to RYA/MCA Standards and are fully insured against accident and third party liability

4/ Personal Insurance against loss, accident, cancellation, personal liability or loss of belongings is the responsibility of the individual client.

5/ Sea Jay's Solent Sailing School accept no responsibility for death, injury or damage to property however caused.

6/ In the event of cancellation by Sea Jay's SSS any fees paid will be returned. But our liability will be limited only to monies already received for that course.

7/ The Instructors or principals decision whether or not to continue with a course will be final

8/ In the event of a force Majeure all courses will be cancelled.

9/ Students who fail to complete a course, for whatever reason, will not be entitled to a refund.

10/ Drinking onboard the vessel after dinner is not permitted and any student deemed to be suffering from the effects of alcohol or drugs will be asked to leave the course abs no refund will be given.

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COMPLAINTS PROCEDURE

Students are requested to advise principal or instructor verbally and immediately should a situation arise which warrants a complaint. At the end of the course students are requested to complete a 'Course Feedback Questionnaire' through which students can address any complaints not previously dealt with.

I hereby confirm that I have read and agree to the terms and conditions as listed above.

SIGNED

DATE

SeaJays Solent Sailing School

Postal Address:-

Ladywell, Norleywood Road, Norleywood, Lymington, SO41 5RU